

QUALITY POLICY

Our Vision is to be recognized among the leading contractors in the Maldives.

Our mission is to provide professional services to our clients by being reliable, ethical and maintain quality workmanship. We want to change the perception of Maldivian construction industry.

In our organization, we firmly believe the benefits of a fully implemented globally recognized Quality Management System that forms the foundation of a strong customer focused culture that is embedded in all our business processes helping to deliver superior services that exceed customer and regulatory requirements at all times.

With this promise, the Directors, Managers and Staff of INOCA are fully committed:

- ❖ To implement, practice and continually develop a Quality Management System that is commensurate and aligned with INOCA's strategic objectives;
- ❖ To establish and support our quality objectives that is measurable, monitored and reviewed;
- ❖ To ensure all our customer needs and expectations are determined and fulfilled with the aim of exceeding customer satisfaction;
- ❖ To provide all necessary resources for the functioning and maintenance of the Quality Management System;
- ❖ To continually monitor the performance and improve the effectiveness of the Quality Management System;
- ❖ To communicate throughout INOCA, the importance of meeting customer needs and all applicable statutory and regulatory requirements;
- ❖ To promote awareness of the Quality Management System through staff education, training and dissemination of information;

The Quality Policy is well informed and visible to all employees, suppliers, business partners and is also available on our website. The Policy is reviewed as part of the Management Review for its continuing suitability and objectivity.


Hassan Shameem
Managing Director

